

January 2023



Since the formation of Citizens Advice East Suffolk our services have been reviewed to ensure they meet the needs of the people in our communities. Below is an update on our new contact details, offices and outreach service.

Citizens Advice helps people find a way forward. We provide free, confidential and independent advice to help people overcome their problems. We are a voice for our clients on the issues that matter to them. We value diversity, champion equality and challenge discrimination and harassment. We are here for everyone.

**For free, confidential and independent advice:**

Call us on 0808 278 7866. Our advice phonelines are open (Mon-Fri – 10am-2pm).  
Or check out our website [www.caes.org.uk](http://www.caes.org.uk).

**Citizens Advice centres in East Suffolk**

**Main offices:**

Beccles: 12 New Market, Beccles, NR34 9HA. Monday, Wednesday and Friday by appointment.

Felixstowe: 2 – 6 Orwell Road, Felixstowe, IP11 7HD. Monday-Friday 10-1pm by appointment.

Leiston Office: 14 Colonial House, Leiston IP16 4JD. Monday, Tuesday, Thursday and Friday by appointment.

Lowestoft: St Margaret's House, Gordon Road, Lowestoft, NR32 1JQ. Tuesdays and Thursdays by appointment.

**Outreach drop in centres:**

Aldeburgh and Alderton – by appointment.

Bungay Town Council Offices, 1a Broad Street, Bungay, Suffolk NR35 1EE. Drop in every Tuesday 10am-12 noon. *This venue is due to change in spring 2023 – please check the website before coming in.*

Framlingham Library, The Old Court House, Bridge Street, Framlingham IP13 9BA. Drop in every Friday 10am-12noon.

Martlesham Council, Parish Room, Felixstowe Road, Martlesham, Woodbridge, Suffolk IP12 4PB - the third Tuesday of every month from 9am-12 noon.

Saxmundham Library, Street Farm Road, Saxmundham IP17 1AL. Drop in every Wednesday 10am-12 noon.

Wickham Market Resource Centre, Chapel Lane, Wickham Market IP13 0SB. Drop in every Tuesday 1.30pm-3.30pm.

Woodbridge Library New St, Woodbridge IP12 1DT. Drop in every Monday 10am-12 noon.

**One off drop in date:**

On 15th February from 1.30 to 3.30 there will be a one off outreach surgery at Waldringfield Village Hall