# **SUFFOLK CONSTABULARY**

REDESIGNING THE LOCAL POLICING

OPERATING MODEL TO KEEP SUFFOLK SAFE

# **Public Information Booklet**







## Introduction

Suffolk Constabulary will be changing its local policing model from December 2023 to ensure we continue to provide the best possible service for the public.

We understand it is crucial for officers to be where people need them to be, when they are needed the most.

The demands on neighbourhood policing have risen enormously over the last few years, increasing the pressure on our teams.

Our priority will always be to do all we can to keep the public safe and bring criminals to justice. To achieve that we need to evolve.

This reshaping of our local policing structure will enhance the way we respond to emergencies, deal with other incidents, investigate offences, prevent crime, and interact with communities across Suffolk.

The new model will be comprised of three parts: Community Policing Teams, Response Investigation Teams, and a County Partnership and Prevention Hub.

#### **Community Policing Teams**

Community policing is the bedrock of all we do. There are 50 new Community Policing Areas with 80 Community Policing Officers. They will be more visible and have local ownership of the areas they serve. Officers, supported by Police Community Support Officers, will be embedded in their specific Community Policing Areas. This will enable them to understand better the public's concerns and target our activity where it is needed most.

The constabulary's existing Rural and Wildlife Team and Kestrel Teams, which proactively target neighbourhood crime across the county, will remain unchanged. They will support the Community Policing Teams.

#### **Response Investigation Teams**

Officers working in our Neighbourhood Response Teams will no longer only respond to emergencies. They will now be part of Response Investigation Teams, who will have additional officers moved from the current Safer Neighbourhood Teams. They will continue to be responsible for emergency and non-emergency calls, but they will also tackle high-volume crime investigations.

#### **County Partnership and Prevention Hub**

The hub will co-ordinate the work between police and partners across Suffolk and will provide consistent delivery of frontline policing across the county. Among its responsibilities will be anti-social behaviour, hate crime, and issues with children and young people, along with neighbourhood policing.

We strive to do all we can to listen to our communities, and to live up to their expectations. The remodelled local policing structure is being put in place as a result of extensive research, including analysis of our demand.

The new model will not increase the number of officers and staff we have in local policing. What it will do is ensure they have the best opportunity to be in the right place at the right time, doing the things the public expect from us

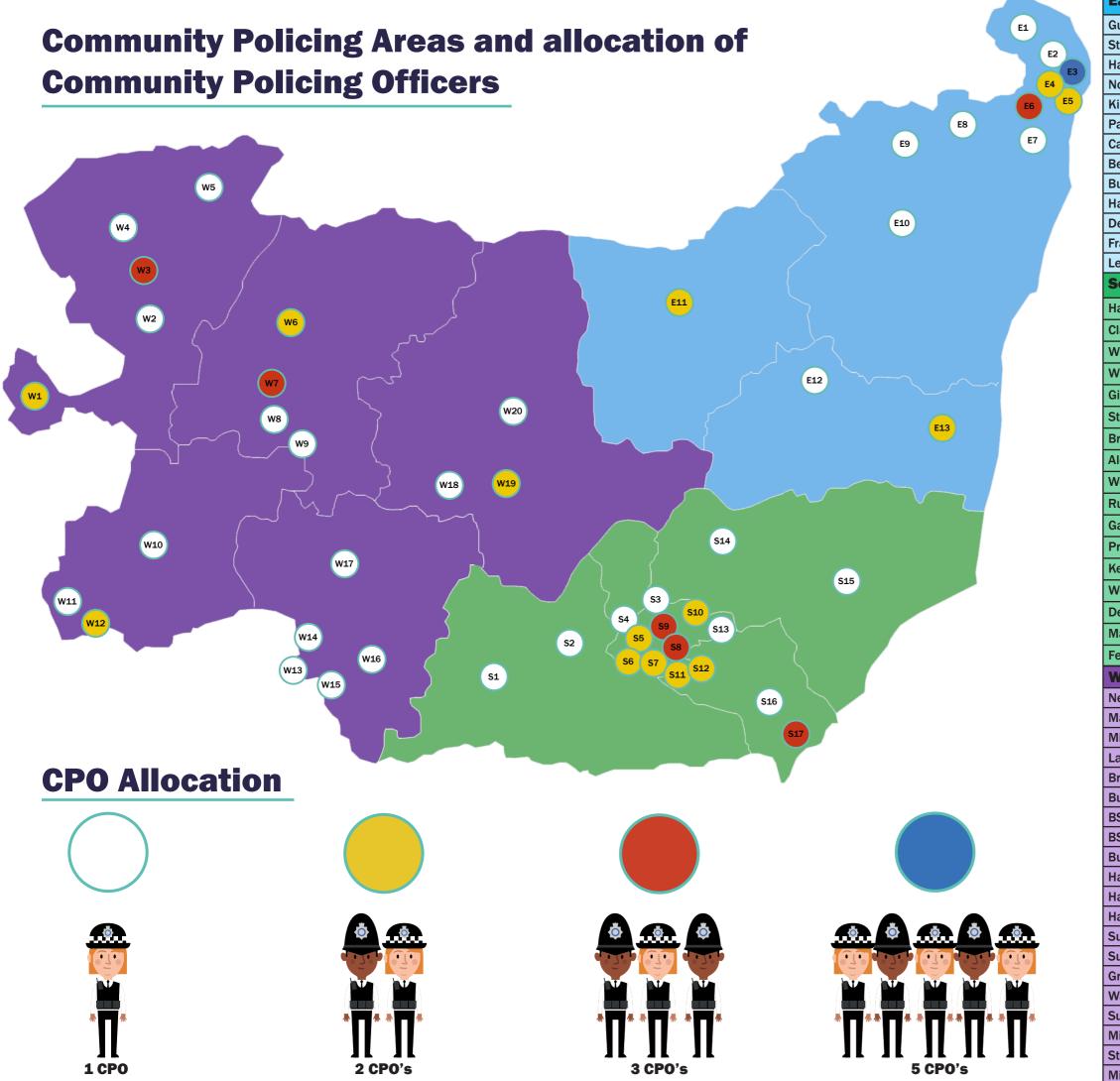
Our vision has always been, and will continue to be, to ensure Suffolk remains a safe place to live, work, travel, and invest.

If you have a view to share about the new operating model, please email at <a href="mailto:cpcoperatingmodel@suffolk.police.uk">cpcoperatingmodel@suffolk.police.uk</a>

Chief Constable Rachel Kearton www.suffolk.police.uk

Police & Crime Commissioner Tim Passmore www.suffolk-pcc.gov.uk

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Woodbridge and Wickham Market  Deben and Orford  S15   Ipswich East  Martlesham and Orwell  S16   Ipswich East  Felixstowe  S17   Ipswich East  West  Ref   Locality  Newmarket  W1   Forest Heath  Manor and Red Lodge   W2   Forest Heath  Mildenhall   W3   Forest Heath  Lakenheath and the Rows   W4   Forest Heath  Brandon   W5   Forest Heath  Bury Rural North   W6   Bury St Edmunds  BSE Town - North   W7   Bury St Edmunds  BSE Town - South   W8   Bury St Edmunds  Bury Rural South   W9   Bury St Edmunds  Haverhill Rural and Suffolk South West   W10   Sudbury & Haverhill  Haverhill Town - North and West   W11   Sudbury & Haverhill  Sudbury Town - South   W13   Sudbury & Haverhill  Sudbury Town - North and East   W14   Sudbury & Haverhill  Great Cornard   W15   Sudbury & Haverhill  Waldingfield, Boxford and Bures   W16   Sudbury & Haverhill  Waldingfield, Boxford and Bures   W16   Sudbury & Haverhill  Mid-Suffolk South and West   W18   Stowmarket  Stowmarket   W19   Stowmarket	Priory Heath	S12	Ipswich East
Woodbridge and Wickham Market  Deben and Orford  S15   Ipswich East  Martlesham and Orwell  Felixstowe  S17   Ipswich East  West  Ref   Locality  Newmarket  W1   Forest Heath  Manor and Red Lodge  W2   Forest Heath  Mildenhall  W3   Forest Heath  Eakenheath and the Rows  W4   Forest Heath  W5   Forest Heath  W6   Bury St Edmunds  W8   Bury St Edmunds  BSE Town - North  W8   Bury St Edmunds  Bury Rural South  W9   Bury St Edmunds  Bury Rural South  W9   Bury St Edmunds  Bury Rural South  W9   Bury St Edmunds  W9   Bury St Edmunds  Bury Rural South  W9   Bury St Edmunds  Bury Rural South  W9   Bury St Edmunds  W9   Bury St Edmunds  Bury Rural South  W9   Bury St Edmunds  Bury Rural South  W10   Sudbury & Haverhill  Haverhill Town - North and West  W11   Sudbury & Haverhill  Sudbury Town - South  W13   Sudbury & Haverhill  Sudbury Town - North and East  W14   Sudbury & Haverhill  Great Cornard  W15   Sudbury & Haverhill  Waldingfield, Boxford and Bures  W16   Sudbury & Haverhill  Waldingfield, Boxford and Bures  W17   Sudbury & Haverhill  Mid-Suffolk South and West  W18   Stowmarket  W19   Stowmarket	Kesgrave and Bixley	S13	Ipswich East
Deben and Orford  S15   Ipswich East  Martlesham and Orwell  Felixstowe   S17   Ipswich East  West   Ref   Locality  Newmarket   W1   Forest Heath  Manor and Red Lodge   W2   Forest Heath  Manor and Red Lodge   W3   Forest Heath  Manor and the Rows   W4   Forest Heath  Lakenheath and the Rows   W4   Forest Heath  Brandon   W5   Forest Heath  Bury Rural North   W6   Bury St Edmunds  BSE Town - North   W7   Bury St Edmunds  BSE Town - South   W8   Bury St Edmunds  Bury Rural South   W9   Bury St Edmunds  Haverhill Rural and Suffolk South West   W10   Sudbury & Haverhill  Haverhill Town - North and West   W11   Sudbury & Haverhill  Sudbury Town - South   W13   Sudbury & Haverhill  Sudbury Town - North and East   W14   Sudbury & Haverhill  Great Cornard   W15   Sudbury & Haverhill  Waldingfield, Boxford and Bures   W16   Sudbury & Haverhill  Sudbury Rural North   W17   Sudbury & Haverhill  Mid-Suffolk South and West   W18   Stowmarket  Stowmarket   W19   Stowmarket		S14	Ipswich East
Martlesham and Orwell  Felixstowe  S17 Ipswich East  West  Ref Locality  Newmarket  Newmarket  Manor and Red Lodge  W2 Forest Heath  Mildenhall  Lakenheath and the Rows  W4 Forest Heath  Brandon  W5 Forest Heath  Bury Rural North  W6 Bury St Edmunds  BSE Town - North  W8 Bury St Edmunds  BURY Rural South  W9 Bury St Edmunds  W10 Sudbury & Haverhill  Haverhill Town - North and West  W10 Sudbury & Haverhill  Sudbury Town - South  W13 Sudbury & Haverhill  Sudbury Town - North and East  W14 Sudbury & Haverhill  Sudbury Town - North and East  W15 Sudbury & Haverhill  W16 Sudbury & Haverhill  W17 Sudbury & Haverhill  Sudbury Rural North  W17 Sudbury & Haverhill  Sudbury Rural North  W18 Stowmarket  Stowmarket		S15	
Pelixstowe   S17   Ipswich East		S16	-
Newmarket Newmarket W1 Forest Heath Manor and Red Lodge W2 Forest Heath Mildenhall W3 Forest Heath W4 Forest Heath W5 Forest Heath W6 Bury St Edmunds W7 Bury St Edmunds W8 Bury St Edmunds W8 Bury St Edmunds W9 Bury St Edmunds W10 Sudbury & Haverhill W11 Sudbury & Haverhill W12 Sudbury & Haverhill W13 Sudbury & Haverhill Sudbury Town - South W14 Sudbury & Haverhill W15 Sudbury & Haverhill W16 Sudbury & Haverhill W17 Sudbury & Haverhill W18 Stowmarket W19 Stowmarket			-
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Manor and Red Lodge  Mildenhall  W3 Forest Heath  W4 Forest Heath  Brandon  W5 Forest Heath  Bury Rural North  W6 Bury St Edmunds  BSE Town - North  W8 Bury St Edmunds  BSE Town - South  W9 Bury St Edmunds  Bury Rural South  W9 Bury St Edmunds  W10 Sudbury & Haverhill  Haverhill Town - North and West  W11 Sudbury & Haverhill  Haverhill Town - South and East  W12 Sudbury & Haverhill  Sudbury Town - South  W13 Sudbury & Haverhill  Sudbury Town - North and East  W14 Sudbury & Haverhill  Great Cornard  W15 Sudbury & Haverhill  W16 Sudbury & Haverhill  W17 Sudbury & Haverhill  Sudbury Rural North  W17 Sudbury & Haverhill  Mid-Suffolk South and West  W18 Stowmarket			
Mildenhall  Lakenheath and the Rows  W4 Forest Heath  Brandon  W5 Forest Heath  Bury Rural North  Bury Rural North  W6 Bury St Edmunds  BSE Town - North  W8 Bury St Edmunds  BSE Town - South  W9 Bury St Edmunds  Bury Rural South  W9 Bury St Edmunds  W9 Bury St Edmunds  W10 Sudbury & Haverhill  Haverhill Town - North and West  W11 Sudbury & Haverhill  Haverhill Town - South and East  W12 Sudbury & Haverhill  Sudbury Town - South  W13 Sudbury & Haverhill  Sudbury Town - North and East  W14 Sudbury & Haverhill  Great Cornard  W15 Sudbury & Haverhill  Waldingfield, Boxford and Bures  W16 Sudbury & Haverhill  Sudbury Rural North  W17 Sudbury & Haverhill  Mid-Suffolk South and West  W18 Stowmarket  Stowmarket			
Lakenheath and the Rows  Brandon  W5 Forest Heath  Bury Rural North  Bury Rural North  W6 Bury St Edmunds  BSE Town - North  W8 Bury St Edmunds  BSE Town - South  W8 Bury St Edmunds  Bury Rural South  W9 Bury St Edmunds  Bury Rural South  W9 Bury St Edmunds  W9 Bury St Edmunds  W10 Sudbury & Haverhill  Haverhill Town - North and West  W11 Sudbury & Haverhill  Haverhill Town - South and East  W12 Sudbury & Haverhill  Sudbury Town - South  W13 Sudbury & Haverhill  Sudbury Town - North and East  W14 Sudbury & Haverhill  Great Cornard  W15 Sudbury & Haverhill  Waldingfield, Boxford and Bures  W16 Sudbury & Haverhill  Sudbury Rural North  W17 Sudbury & Haverhill  Mid-Suffolk South and West  W18 Stowmarket  Stowmarket	-		
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Bury Rural South  Haverhill Rural and Suffolk South West  Haverhill Town - North and West  Haverhill Town - South and East  Sudbury & Haverhill  Sudbury & Haverhill  Sudbury & Haverhill  Sudbury Town - South  W13  Sudbury & Haverhill  Sudbury Town - North and East  W14  Sudbury & Haverhill  Great Cornard  W15  Sudbury & Haverhill  Waldingfield, Boxford and Bures  W16  Sudbury & Haverhill  Sudbury & Haverhill  Sudbury & Haverhill  W17  Sudbury & Haverhill  Mid-Suffolk South and West  W18  Stowmarket  Stowmarket	BSE Town - North	W7	-
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Haverhill Town - North and West  Haverhill Town - South and East  Sudbury & Haverhill  Sudbury Town - South  W13  Sudbury & Haverhill  Sudbury Town - North and East  W14  Sudbury & Haverhill  Great Cornard  W15  Sudbury & Haverhill  Waldingfield, Boxford and Bures  W16  Sudbury & Haverhill  Sudbury & Haverhill  W17  Sudbury & Haverhill  Mid-Suffolk South and West  W18  Stowmarket  Stowmarket	Bury Rural South	W9	Bury St Edmunds
Haverhill Town - South and East  Sudbury Town - South  Sudbury Town - North and East  W14  Sudbury & Haverhill  Sudbury & Haverhill  W15  Sudbury & Haverhill  W16  Sudbury & Haverhill  W17  Sudbury & Haverhill  W18  Sudbury & Haverhill  W19  Stowmarket  W19  Sudbury & Haverhill  Sudbury & Haverhill  Sudbury & Haverhill  Sudbury & Haverhill  Stowmarket	Haverhill Rural and Suffolk South West	W10	Sudbury & Haverhill
Sudbury Town - South  Sudbury Town - North and East  W14 Sudbury & Haverhill  Great Cornard  W15 Sudbury & Haverhill  Waldingfield, Boxford and Bures  W16 Sudbury & Haverhill  Sudbury & Haverhill  W17 Sudbury & Haverhill  Mid-Suffolk South and West  W18 Stowmarket  Stowmarket	Haverhill Town - North and West	W11	Sudbury & Haverhill
Sudbury Town - North and East  Great Cornard  W15  Sudbury & Haverhill  Waldingfield, Boxford and Bures  W16  Sudbury & Haverhill  Sudbury Rural North  W17  Sudbury & Haverhill  Mid-Suffolk South and West  W18  Stowmarket  Stowmarket	Haverhill Town - South and East	W12	Sudbury & Haverhill
Great Cornard W15 Sudbury & Haverhill Waldingfield, Boxford and Bures W16 Sudbury & Haverhill Sudbury Rural North W17 Sudbury & Haverhill Mid-Suffolk South and West W18 Stowmarket Stowmarket W19 Stowmarket	Sudbury Town - South	W13	Sudbury & Haverhill
Waldingfield, Boxford and Bures W16 Sudbury & Haverhill Sudbury Rural North W17 Sudbury & Haverhill Mid-Suffolk South and West W18 Stowmarket Stowmarket W19 Stowmarket	Sudbury Town - North and East	W14	Sudbury & Haverhill
Sudbury Rural North W17 Sudbury & Haverhill Mid-Suffolk South and West W18 Stowmarket Stowmarket W19 Stowmarket	Great Cornard	W15	Sudbury & Haverhill
Mid-Suffolk South and West W18 Stowmarket Stowmarket W19 Stowmarket	Waldingfield, Boxford and Bures		-
Stowmarket W19 Stowmarket	Sudbury Rural North		-
Mid-Suffolk North and East   W20   Stowmarket	Stowmarket		
	Mid-Suffolk North and East	W20	Stowmarket



# **Response Investigation Teams**

### What is changing?

The current Neighbourhood Response Teams (NRT) will become the Response Investigation Teams (RIT). The change in name brings renewed focus on quality investigations and there will be an increase in officers in the RIT's, moving across from the current Safer Neighbourhood Teams.

The RIT will respond to incoming demand of both emergency and non-emergency calls, including missing people and will investigate volume crime that is not allocated into the Criminal Investigations Department or the Safeguarding Investigation Units.

The RIT will investigate some volume crime that was previously investigated by the Safer Neighbourhood Teams.

### Where will the Response Investigation Teams be based?

The Response Investigation Teams will be based right across Suffolk.







### Bury St Edmunds Forest Heath Sudbury Haverhill

Stowmarket

**West Area** 

Ipswich West/Central
Ipswich East & Woodbridge
Felixstowe

**South Area** 

Lowestoft Halesworth

**East Area** 

The Response Investigation Teams will consist of the following numbers across 5 teams in each command area:

West Area	South Area	East Area
5 Inspectors	5 Inspectors	5 Inspectors
25 Sergeants	25 Sergeants	15 Sergeants
155 Police Constables	170 Police Constables	95 Police Constables

# **SUFFOLK CONSTABULARY**

# REDESIGNING THE LOCAL POLICING OPERATING MODEL TO KEEP SUFFOLK SAFE





Making Suffolk a safer place to live, work, travel and invest